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LATICRETE WARRANTIES

Laticrete will warranty their adhesives when installing Norstone, providing the following steps are undertaken:

1. Internal Installations

Norstone products can be installed onto concrete, suitable high density concrete block work, brickwork or Hardie Backer Board. The background must be free from any dust, debris, paint or any other substance which will inhibit the bond of the adhesive. It must be stable and be able to support the load of the Norstone product selected.

If the concrete block work or brickwork is not even, a render coat should be applied to create a smooth flat surface prior to fixing Norstone. This consists of Laticrete 211 Powder mixed with Laticrete 3701 Admix at a mix ratio of 4 x 20kg powder: 18L admix. The Laticrete 3701 admix is designed to replace all the water in the mix, however you may add a little water if the mix is too sticky.

Once the Laticrete render has fully cured, the Norstone panels can be installed. Apply the Laticrete Platinum 254 adhesive to the substrate and the back of the Norstone panel, ensure all the Norstone panel is covered with adhesive.

Norstone products can be applied directly onto the Hardie Backer Board using the Laticrete 254 adhesive, as above apply the adhesive to the substrate and the back of the Norstone panel to achieve 100% coverage. The boards must be installed as per the manufacturer's guidelines.

The adhesive should be applied onto the substrate and the back of the Norstone panel within 15 minutes of mixing.

2. External Installations

Norstone products can be installed onto concrete, suitable high density concrete block work or brickwork. The background must be free from any dust, debris, paint or any other substance which will inhibit the bond of the adhesive. It must be stable and be able to support the load of the Norstone product selected.

If the substrate is not even, it is recommended to apply a render coat to create a smooth flat surface prior to fixing Norstone, using Laticrete 211/ Admix as outlined previously for internal installations.

After having applied the Laticrete render, it must be allowed to fully cure before applying two coats of Laticrete Hydro Ban waterproofing membrane by brush or roller. Ensure the first coat is allowed to dry before applying the second, allow this to dry.

The Laticrete Platinum 254 adhesive is used to fix the Norstone panels, as mentioned previously it should be applied to the substrate and the back of the panels to ensure 100% coverage.

It is important to note that Laticrete Hydro Ban is Ultra-Light sensitive, therefore ensure the Norstone panels are installed within 30 days of application.

Norstone products can also be fixed to Hardie Wall™ using the Laticrete Platinum 254 adhesive, as above apply the adhesive to the substrate and the back of the Norstone panel to achieve 100% coverage. The boards must be installed as per the manufacturer's guidelines.

The adhesive should be applied onto the substrate and the back of the Norstone panel within 15 minutes of mixing.

We would always recommend Norseal penetrating sealer be applied to Norstone products after installation, the sealer does not generally alter the appearance of Natural Stone, however we would advise applying a test coat on an off-cut prior to full application onto a completed project.

Note: The Laticrete products detailed above must be mixed and applied as per the latest Technical Datasheet.

Technical Information regarding Laticrete, Norstone and the Hardie installation can be found at <https://www.norstone.co.uk/technical-library.html>